

Avaya compatibility



Sennheiser Communications solution overview



Sennheiser Communications in brief



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William Demant / Holding

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 **SENNHEISER**

 **SENNHEISER
COMMUNICATIONS**

- Sennheiser Communications A/S is a joint venture between the highly successful electro-acoustics specialist Sennheiser electronic GmbH & Co. KG and internationally renowned hearing health care company, the William Demant Holding Group.
- By combining the high-end audio and sound reproduction experience of Sennheiser, with the miniaturization and advanced digital signal processing technology of William Demant (Oticon), Sennheiser Communications is able to create state-of-the-art headsets that improve speech, intelligibility and listening comfort for all types of communication.
- Sennheiser Communications manufactures wireless & wired headsets for Unified Communications, offices & call center's, mobile phones as well as PC & Mac computer headsets for VoIP, entertainment and gaming.

Sennheiser Communications headsets - The Story



- All headsets have been designed to provide the most comfortable and engineered solution to meet the needs of Unified Communications, offices and call center users, working in demanding and noisy environments.
- Our single-sided and double-sided headsets deliver you Sennheiser HD voice clarity sound, and combined with our excellent wearing comfort it enables you to focus on what's important: Dedicated and concentrated communication.
- Choose from a wide range of premium wired and wireless headset solutions ensuring you the freedom to choose exactly the solution which fits your needs.
- All Sennheiser Communications professional headsets are featuring the unique patented ActiveGard™ acoustical shock protection system, which allows you to work relaxed in the knowledge that your ears will be safely protected.

Why headsets from Sennheiser Communications

Sound quality

- Sennheiser HD voice clarity
- Wideband technology - major advantage in noisy environments
- Sennheiser sound legacy



Hearing protection

- ActiveGard™ system protecting from acoustic burst and sudden sound surges
- User safety comes first

Design & comfort

- Light-weight solutions
- Comfortable in user throughout the day
- Visually attractive design










Selected Sennheiser wireless professional solutions

Type	Solution
DECT wireless	<p>DW Series</p> <p>DW Office DW Pro1 DW Pro2</p>  The image displays three Sennheiser DW Series DECT wireless desk phones. From left to right: the DW Office model features a silver microphone and a silver base; the DW Pro1 model has a black microphone and a black base; and the DW Pro2 model has a black microphone and a black base. Each phone is shown on its respective base station.

Sennheiser Communications DW Series

- Unique Premium Design - Crafted for comfort
- High Comfort Wearing Styles - Choose between ear hook and headband wearing style
- Intuitive user interface - Mute microphone and adjust volume up or down
- Sennheiser HD Voice Clarity - Wideband sound for a more natural experience
- Full workday Talk Time - 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- Intelligent fast charging - 50% in 20 minutes gives you 4 hours talk time
- Long Distance Wireless Range - In typical office building: Up to 55 m and in line of sight: Up to 180 m.
- Protected hearing - ActiveGard™ technology protects against acoustic shock and sudden sound surges
- Boosted productivity - Noise-canceling microphone filters out unwanted background noise
- Desk phone & softphone - Switch from one communication channel to the other. One touch on the base station to select the channel you wish to call from

Selected Sennheiser wired professional solutions *ActiveGard™*

Type	Solution
SC 2xx series	 SC 230  SC 260
SH 2xx / SH 3xx series	 SH 358 IP  SH 330  SH 350
CC 5xx series	 CC 510  CC 515  CC 520  CC 550

Avaya IP phones - 1600 series



1603 IP Desk phone



1603SW IP Desk phone



1608 IP Desk phone



1616 IP Desk phone



16CC Agent Desk phone



CAVA31
Art. Nr. 504149



SC 2xx series



SH 2xx / SH 3xx series



CC 5xx series

Avaya IP phones - 1600 series



1603 IP Desk phone

1603SW IP Desk phone

1608 IP Desk phone

1616 IP Desk phone

16CC Agent Desk phone



CEHS-AV 01
Art. Nr. 504100



DW series

Avaya IP phones - 9600 series



9608 IP



9611G IP



9641G IP



9620L IP



9630G/40G IP



9650C IP



9670G IP



CAVA31
Art. Nr. 504149



SC 2xx series



SH 2xx / SH 3xx series



CC 5xx series

Avaya IP phones - 9600 series



9608 IP



9611G IP



9641G IP



9620L IP



9630G/40G IP



9650C IP



9670G IP



CEHS-AV 01
Art. Nr. 504100



DW series



- Avaya one-x Communicator
- Avaya one-x Agent



HeadSetup™

Sennheiser Communications
HeadSetup™



UUSB 8
Art. Nr. 504004



SC 2xx series



SH 2xx / SH 3xx series



CC 5xx series



- Avaya one-x Communicator
- Avaya one-x Agent



HeadSetup™

Sennheiser Communications
HeadSetup™




USB cable is included in the package





DW series

Sennheiser wireless headset Electronic Hook Switch (EHS) solutions for Avaya

Art. Name	Art. Nr.	Picture	Details
CEHS-AV 01	504100	 A black electronic hook switch (EHS) device with a central rectangular component and two cables. One cable has a standard RJ45 Ethernet connector, and the other has a specialized connector for Avaya terminals.	Electronic Hook Switching (EHS) for Avaya terminals

Sennheiser wired headset accessory solutions for Avaya

Art. Name	Art. Nr.	Picture	Details
CAVA 31	504149		Phone cable code 31. Easy Disconnect - RJ 9
UUSB 8	504004		UUSB 8 enables full call control for all corded headsets USB - Easy Disconnect